

Connie Hwang, MD, MPH Chief Medical Officer and Director of Clinical Innovation Alliance of Community Health Plans

Dr. Hwang is a general internist with expertise in quality measurement and population health. At Alliance of Community Health Plans (ACHP), she focuses on delivering high-quality, affordable coverage and care through ACHP members. ACHP represents nonprofit, community-based health plans and provider organizations, including well-known names such as Kaiser Permanente and smaller, local organizations. ACHP members care for more than 21 million individuals in 34 states and the District of Columbia enrolled in Medicaid, CHIP, Medicare Advantage and state health insurance exchanges. ACHP member plans are deeply rooted in their communities, having served those communities for an average of 44 years.

Dr. Hwang and ACHP are strongly committed to health equity. ACHP members invest in continuous collection of race and ethnicity data, supplemental data sources that capture social needs, and benchmark metrics to guide initiatives aimed at reducing disparities in care.

"I spent 2 years before entering medical school performing a federal review of Oregon's health plan," recalls Dr. Hwang. "That sparked my interest in health areas outside of direct clinical care, including social determinants of health that impact prevention, management of chronic diseases, and outcomes. Thinking about health in this more holistic way inspires me to focus on policies and organizations that can improve care in local communities."

Prior to ACHP, Dr. Hwang was Vice President of Quality at Evolent Health and led clinical quality improvement initiatives for Medicare Advantage Star Ratings, CMS ACOs, State Medicaid quality programs and NCQA HEDIS and Accreditation activities. Dr. Hwang previously served as Vice President at the National Quality Forum for the Measure Applications Partnership, a public-private collaboration convened to review performance measures for CMS value-based care programs. She is an advisor on various steering committees for the Patient-Centered Outcomes Research Institute (PCORI) and speaks on panels regarding successful payer-provider partnerships that drive improved clinical outcomes.

Dr. Hwang joined the Leadership Council in March 2020. Find her on Twitter at @HwangC01.